GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:4419
ANSWERED ON:18.12.2002
INTERNET USAGE
V. SAROJA

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

:-

(a) whether there has been an increase in the use of the Internet in the country to access Government services or products available online;

(b) if so, whether there is an increase in perception of safety by Internet in disclosing their personal information while using online Government services; and

(c) the steps being taken by the Government to encourage increased use of the Internet and computers for work concerning the Government like tracing records, filling up forms, paying bills etc.?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY(DR. SANJA PASWAN)

(a): In the last two years there has been considerable increase in the use of Internet to access Government Information. More and more Government Departments/Ministries at the Centre and the State level are publishing information on the web. Interactive services like downloadable forms, online feedback, public grievance submission and other similar services are being made available through the Internet. As per the information available from National Informatics Centre (NIC) who are providing these Services, have observed on an average, 40%-50% growth in usage of Internet in the Government sector.

(b): Presently, most of the on-line Government services provided over Internet are related to dissemination of Information such as Public Exam Results, Government forms, tender notices, Information about Government Departments, etc. This does not require any personal information from users to access these sites. However, with the coming of transaction based Government services in a year or two safety/security aspect will be an important concern with in the purview of IT Act 2000.

(c): Government of India has taken up several measures to promote e-Governance and use of Information Technology in the Central and State Governments. The Planning Commission constituted a Working Group on Convergence and e-Governance for the Tenth Five Year Plan (2002-2007).

- Minimum Agenda for e-Governance in the Ministries / Departments of the Central Government has been prepared and is placed at Annexure.